

THE CANADIAN WRITING CENTRE ASSOCIATION – RESPONSES TO SURVEY

Name of Institution	Name of Writing Support	Governance	Comments	Physical Location	Tutorial Staff	Director, Manager or Co-Ordinator
Trinity Western University	Writing Centre – part of Learning Resources Services	Student Services – governance moved from Academic VP to Student Services about 5 years ago	Co-director positions are academic faculty positions and are funded jointly by Student Services and Academics “Mostly works well but sometimes an uneasy fit” Strong, supportive relationship with English department.	Occupies roomy quarters next to the Wellness Centre in Douglas building	Two English faculty (total of ¾ FTE) Paid part-time student tutors; two undergrad English majors and six grad students from English or Linguistics, student tutors work from 2-8 hours weekly during fall and spring semesters 1 writing specialist, 1 ESL writing specialist, 3 writing peer tutors, 1 math specialist, 1/2 study skill specialist, 6 content peer tutors	Maryann Jantzen – co-director (also part of the English dept) Julie Moral Co-director (also part of the English dept)
University of Ontario Institute of Technology	Academic Success Centre	Reports to Office of the Associate Provost, Academic	Partnership with Teaching and Learning but not aligned with any one specific faculty	Own space on campus	1 writing specialist, 1 ESL writing specialist, 3 writing peer tutors, 1 math specialist, 1/2 study skill specialist, 6 content peer tutors	Krista Elliott
St. Francis Xavier University	The Writing Centre	Reports to Dean of Arts. In the past, reported to Student Services and then VP Academic. Best was when under VP Academic.	Not affiliated with any one department and work as fee-for-service			Nancy Marenick

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University of Victoria	The Writing Centre	Started out under English Department but now a separate entity under the Learning and Teaching Centre	In addition to one-on-one tutoring in the main location and workshops for grad and undergrad students, The Writing Centre offers “Writing in Residence Program” 2 evenings per week for first-year residence students.	Physically located in Learning Commons next to other academic services: Physics Help, Chemistry Help, Math and Stats Assistance Centre, and Learning Solutions	Tutors are PhD or graduate students working on their second Master’s degrees from Education, Linguistics, Math, Chemistry, Mechanical Engineering, Computer Science, Geography, History, Art, Political Science, Law and English	Co-ordinator: Laurie Waye

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Simon Fraser University	Student Learning Commons	Administratively located in Library	<p>“The key is to argue for the placement and service approach that will give you the most visibility, credibility, funding, and overall support at your institution. This may mean examining deeply-felt beliefs about what kind of writing centre is “best”. Students can benefit from a very wide range of approaches. The “best” writing centre is the one that your institution will FUND.”</p>	Located in the libraries at all 3 campuses	<p>Undergraduate Peers from all disciplines (volunteers) providing most undergraduate consultations; graduate student facilitators (paid) providing both undergraduate and grad student consultations, professional co-ordinators (paid) primarily mentoring/ monitoring Peers / Facilitators and working with faculty to develop/deliver class/course/ program integrated content</p>	<p>Director: Elaine Fairey Writing Services Co-ordinator: Renee McCallum</p>

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Douglas College	Douglas College Learning Centre	Previously for 20 years – in Student Services answering to Dean of Student Development (responsible for ABE, ESL, Counselling, Student Success, etc.) Now under the Director of the Library	“It seems to me that, where there is a champion or a strong supporter in administration, writing and learning centres do well. As soon as priorities or personalities change, writing and learning centres are vulnerable”.	Recently re-organized – now in library. A Learning Commons model is being developed.	Operate with 2 faculty, 3 services coordinators and 35 peer tutors split between 2 campuses and an online tutoring service	Learning Centre Co-ordinator: Holly Salmon
Ryerson University	Writing Centre – Student Learning Support			Physically within Learning Commons, one of 5 units of a cluster which includes: Writing Centre, Learning Success Centre, English Language Support, the Access Centre, and Math Centre.		Assistant Director: John Hannah
University of Fraser Valley	Writing Centre	Under VP Students	Twenty years previously spent under the President, the Dean of Arts, the AVP Academic, the Director of the Learning Commons, the AVP of Teaching and Development. AVP Teaching and Development was recently split into 2 areas: The Faculty of Upgrading and Access and Students.			Gloria Borrows (administrative duties for program are being shared amongst several for the time being)

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McMaster University	Writing Centre		In transition. They have created a new Student Success Centre and are deciding how the writing will integrate.		3 part-time work study students (10 hours/week) (previously 6+ volunteers of 3 hours/week)	
University of New Brunswick, Fredericton campus	Writing and Study Skills Centre	Under Student Affairs and Services		C.C. Jones Student Services Centre/John B. McNair Learning Commons, Harriet Irving Library	One full-time program co-ordinator and 3 pt graduate student tutors	Co-ordinator: Dr. Richard Spacek (Administrative, Professional, Technical [APT] unit)
University of Lethbridge	Writing Centre	Under International Centre for Students, a Student Services Department that reports to the VP Academic				Co-ordinator: Eric Low

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Carleton University	Writing Tutorial Service (WTS)	Writing Tutorial Service is part of Learning Support Services, Student Academic Success Centre.	Not an academic unit but works closely with academic programs.			Writing Tutorial Service Co-ordinator: Agnes Nemeskeri
	Academic Advantage Program	Academic Advantage Program is part of an academic unit (Centre for Initiatives in Education; Faculty of Arts and Social Sciences)	These two programs also, of course, collaborate very closely with each other.			Academic Advantage Program Co-ordinator: Jennifer Gilbert
Brandon University	Academic Skills Centre	Under Student Services	The Academic Skills Centre houses writing skills assistance, math skills assistance, and learning skills assistance.	Physically in Student Services	Senior students/recent grads on-call	Co-ordinator: Alexis Braun
Saint Mary's University-Halifax	Writing Centre	In its own department, reports to Dean of Arts, previously reported to VP Academic		Physically part of Learning Commons (which includes library and "the Centre for Academic and Instructional Development")		Director: Brian Hotson

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Emily Carr University of Art and Design	Writing Centre	Under Critical and Cultural Studies area of Community & Culture	Serves students from all areas – Science, Sociology, Art, Design, Media History, English, Humanities	One central office & one satellite office and part-time use of faculty office space when at peak times	Faculty from English/Art History & 2 undergraduate students with previous degrees	Writing Centre Co-ordinator and Associate Professor: Karolle Wall
Vancouver Island University	Vancouver Island University Writing Centre	Arts and Humanities	Offers writing support to students, faculty and staff. Projects include writing-in-the-disciplines seminars, instructional support and workshops for staff and students. We consider our space to function as a “locus of consciousness” on campus about writing. Faculty development will figure strongly in our future projects.	Located in the Library on the main campus. Other centres in satellite campuses function separately and autonomously.	Employ faculty tutors from English, Criminology, and Philosophy.	Co-ordinator: Dale Wik, Faculty (Dale.Wik@viu.ca)
King’s University College University of Western Ontario	Writing Skills Instructor. Writing Centre	Writing support is offered through the Department of Modern Languages		Dedicated space	Volunteer undergraduates – across the disciplines (currently eight trained students)	Professor Therese Khimasia
Brescia University College. University of Western Ontario	Writing Skills Instructor. Writing Centre	Office of the Academic Dean		Dedicated space	Volunteer undergraduates – across the disciplines (currently eight trained students)	Brescia Writing Skills Instructor: Joan Ellsworth

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Huron University College. University of Western Ontario	Writing Skills Centre	Part of the Academic Services Centre and responsible to the Associate Dean, Faculty of Arts and Social Sciences	We do writing of all sorts here: academic, personal statements, letters of application etc. We include (as of this year) writing in other languages: Japanese and Chinese at the moment. Our program services 1200 students at Huron University College who belong to either the Faculty of Arts and Social Sciences or the Faculty of Theology.	Stand-alone Centre near the Office of the Registrar and the Academic Services Centre which houses Academic Counsellors, the Exchange Program and Community-based Learning Office	1 full-time administrator/teacher; 5 part-time instructors; 5 part-time student peers. Instructors have a minimum of an MA in various disciplines; all peers are trained in Writing Centre theory and practice.	Director of Writing and Cross-cultural Services: Theresa Hyland, MA, Ed.D.
Athabasca University	Write Site	Under Office of the Vice-President Academic	Centre was once part of English Dept. but now faculty across university more apt to send students and call for consultation than before	On-line	1 full- time co-ordinator/coach, 1 full-time assistant co-ordinator/coach. Both faculty	Co-ordinator: Linda McCloud-Bondoc, M.A. (Ed. Research)
University of Alberta – Edmonton	1. Academic Support Centre	Under Student Services	Offers individual consultations – charge applies. Offers workshops in grammar, etc. at a cost. This Centre supports pre-university students to post-docs, including many ESL. Has been helping students for 20 years.	It is physically located in the Students’ Union Building		Director: Stephen Kuntz, MA

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	2. Writing Studies	Under Office of Interdisciplinary Studies, Faculty of Arts	Focuses on theory of writing, its impact on the production and transmission of knowledge across disciplines and contexts. Brings in guest lecturers (“distinguished visitors”). Offers 10 Writing Studies courses including Writing Studies 101: Exploring Writing and WRS 103: Introduction to Writing in the Sciences			Director of Writing Initiatives & Interim Director of Writing Studies: Betsy Sargent
	3. Centre for Writers	Funded by the Provost’s office through the English Department.	Set up by University of Alberta’s Writing Task Force. No charge for consultation done by peers.		Run by peer tutors	Director: Lucie Moussu, PhD
	4. Centre d’Ecriture			Campus St. Jean		Sheena Wilson
	5. Writing Centre			Augustana Campus		Craig Peterson
	6. Writing Across the Curriculum Centre		Well-known educational theorist, Roger Graves, works in this area and his mandate is to help faculty incorporate writing focus and assignments into their curriculum.			

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Wilfrid Laurier	Waterloo Campus: Writing Centre	Under Student Services in group called Learning Services (Study Skills and Supplemental Instruction).	Previous to 2006, Writing Centre was independent, reporting to Director of Academic Projects and before that to Instructional Development.	Brantford in street-front office space.	Brantford Campus: Senior undergraduates across disciplines	Waterloo Campus Manager: Emmy Misser
	Brantford Campus: Writing & Study Skills Resource Centre	Future plans: All learning services including Writing Centre will report to VP of Teaching and Learning, a new appointment				Brantford Campus Co-ordinator: Jenna Olender
Laurentian University	Writing Assistance Program	Student Services	We are a fully bilingual service	Writing Centre is in library and part of Student Success Centre	Counsellors support post-grad students. 8-10 senior students tutor undergraduates	Writing Counsellor and Faculty Member: Leda Culliford French Writing Counsellor: William Breton

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Red River College	Learning Assistance Centre (LAC)	Under Student Services “which in our minds works very well as we are able to serve all departments without conflict. We find that we receive great support from academic areas when it comes to allocating resources as they all feel touched by our services.”	Writing assistance is offered alongside all content and study skill supports available at the LAC. Writing tutors often have knowledge or experience with program content, as program writing needs are often occupation-specific. The LAC also offers specialized writing assistance to EAL students.	IN Student Services, linked to Counseling and Disability Services	Six to ten core staff tutors (with adult education backgrounds) who specialize in writing skills. Numerous peer tutors, depending on need and availability.	Co-ordinator: Lauren Phillips
University of Toronto	Fourteen writing centres and one Student Support Centre.	The writing centres are academic units; the student support centre, which also gives writing support, is under student services.	The fourteen writing centres are staffed by faculty members and report to deans or college principals.			Co-ordinator of Writing Support: Dr. Margaret Procter Learning Skills Counsellor/Educator Academic Success Centre: Dr. Nellie Perret Director, Health Sciences Writing Centre: Dr. Dena Taylor
University of Windsor	Academic Writing Centre	Originally under English department but moved to Student Development and Support under VP, Academic & Registrars				Director: Jennie Atkins

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University of Calgary	Writing Support Services	Under Student Success Centre	Only writing support and essay exam preparation – another department covers study skills. Offer workshops on request. 100 consultations per week of ½ hour each in fall/winter, 40 per week in spring/summer. Students book through an on-line booking system. No charge.	In the process of change to a Student Success Centre – May 2011 moving into new library. All services related to helping students with their learning will then be centralized.	They use tutors with Masters or PhDs. They are teaching part-time and come from varied areas: English, Culture, Engineering and Management. They use 7 people in fall and winter and 4 people in spring and summer.	Director Student Success Centre: Joel Wilkinson Co-ordinator: Christine Sopczak
Memorial University of Newfoundland Smt. Parvatibai Chowgule College of Arts and Science, Margao, Goa, India	The Writing Centre	Under Faculty of Arts with all-discipline mandate.	Advantage: staffing of tutors across disciplines and students coming for help from all departments both arts and science streams			Co-ordinator: Ginny Ryan Co-ordinator: Ashok Dange
Dalhousie University	The Dalhousie Writing Centre	Student Services (under Student Academic Success Services Unit)	Manager is a faculty member while three other employees are classified as admin but are teachers	Main site is in a learning commons in main library – satellite offices in three other libraries and two other locations	26 graduate and undergraduate students, plus one professional	Director: Margie Clow Bohan

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University of Saskatchewan	University Learning Centre Writing Help	Reports to Provost and VP Teaching and Learning	Part of Teaching and Learning Centre	The main library's Learning Commons, next to Math Help, IT Help, Community Service-Learning, and Peer Mentoring program offices	Graduate students from English, Philosophy, History, Political Studies, Nursing, Engineering, Biology, Native Studies, Public Policy, Art and Art History and Sociology	Co-ordinator: Liv Marken
Mount Royal University	Student Learning Services: Writing and Learning Services	Reports to Vice President, Student Affairs and Campus Life	Writing & Learning Strategists work with all students individually and in workshops on writing and referencing, plus learning strategies	Currently a separate centre, but there are plans to locate it within an eventual Library/Learning Commons	Writing and Learning Strategists are university support staff and require a related Master's degree	Catharine Lindland
University of Manitoba	Learning Assistance Centre (LAC)	The LAC is a unit in Student Affairs	The LAC offers both writing supports and study skills for all students at U of M. For the past 5 years, the LAC was part of the University 1 program (a program for all first year students), but in the summer, 2010, the LAC was moved back to its previous home in Student Affairs	The LAC office is located in the Arts complex across from the University 1 office. Its location is based on its reporting history, and the current plan is that it will remain in this location.	Undergraduate and graduate from a variety of disciplines (e.g. Nursing, Architecture, Music, Arts)	Miriam Unruh
Mount Allison	The Writing Resource Center	Student Life		R.P. Bell Library	5 undergraduate students (English)	Supervisor: Catherine Fawcett

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Nipissing University	Academic Skills Program	Under Office of Student Development and Success	Writing support for students has been contentious at this institution for over 10 years, with English faculty limiting the type and extent of support available to students. Currently, the Centre staff and faculty are working with the English faculty to train tutors using process and applied linguistics approaches so that faculty are not under the impression that tutors will “write the paper” for students.	Located in the Office of Student Development and Success	Currently in a separate and very small room, 22 senior students voluntarily and rotationally give 1 hour a week or more to tutor students in areas as diverse as nursing, accounting, economics, English, history, philosophy, sociology, gender studies, and math	Georgia Lyons: Academic Skills Program Co-ordinator (Writing) Emily Tian: Academic Skills Co-ordinator (Math & Science) Dan Pletzer: Acting Director of the Office of Student Development and Success
Kwantien Polytechnic University	The Learning Centres	Under Student Affairs	Writing support for students has been contentious at this institution for over 10 years, with English faculty limiting the type and extent of support available to students. Currently, the Centre staff and faculty are working with the English faculty to train tutors using process and applied linguistics approaches so that faculty are not under the impression that tutors will “write the paper” for students.	Kwantien has four campuses. Three Centres and physically housed within a Learning Commons model in the campus Library. One Centre is housed independently. Moving towards the development of complementary services which include writing support within the Learning Centre. Adjacent is the Math Centre, Technology support, Reference and Research support.	Faculty, staff and peer tutors.	Lyn Benn, Director Dave Saunders, Co-ordinator

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Aurora College Thebacha Campus (fort Smith, NWT)	Student Success Centre	Student Services		Student Services Department	8 hired tutors	Laura Aubrey, faculty, co-ordinator
Cape Breton University	Writing Centre	Student Services		Learning Commons	1 professional tutor and 1 undergraduate tutor	Tammy Byrne, faculty, co-ordinator
University of Ottawa – Universite d’Ottawa	Academic Writing Help Centre (AWHC) – Centre d’aide a la redaction des travaux universiatires (Cartu)	Student Academic Success Services – Service d’Appui au Succes Scolaire		Detached small building in the middle of campus	24 part-time writing advisor (7 in French, 16in English) and 4 grad writing advisors	Olivia Faucer, Co-ordinator Marie-Lise Blain, Manager Catherine Lavoie, Writing Specialist
University of British Columbia	The UBC Writing Centre	Under continuing Studies and VP Academics	I believe we are the only WC that is under Continuing Studies in Canada	Ponderosa Annex C (we have a building with faculty offices, admin offices, and classrooms)	Our staff are community volunteers and work study students (work program offered by the university)	Ramona Montagnes Romona.Montagnes@ubc.ca

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York University	Writing Centre Website: http://www.yorku.ca/laps/writ/writing_centre.html	Faculty of Liberal Arts and Professional Studies, Writing Department	One hour long appointments for one-on-one instruction, offering 382 hours of instruction per week for approximately 3000 registered undergraduate and graduate students, 15 minute drop-in sessions, and Etutoring in the fall and winter semesters, and more limited instruction for the summer semester. In addition the Writing Centre provides workshops in each semester and in-class instruction on request.	Main location: S329 Ross building, a large space with a reception area and many individual offices for individual instruction; satellite locations: Atkinson building, Room 118, that provides instruction for students in the early evening Monday through Friday; Learning Commons, Scott Library offering 2 hours for drop-in Monday through Thursday, and 4 hours for appointments on Fridays and Saturdays. All appointments and locations are coordinated through the main office in the Ross building.	18 full time faculty and 18 contract faculty, 4 of whom also serve as etutoring faculty; 13 graduate student teaching assistants.	Chair Ron Sheese Assistand Director, Beverley Giblon Full time staff, administrative assistant, secretary, receptionist and 4 pt receptionists